

ECIM 2018

Sellers info:

Company name: **BALKAN-ADRIATIC D.O.O.**

Address: **DECANSKA 2, 11000 BEOGRAD**

Registration number: **21261700**

VAT number: **109889872**

Web: **www.balkan-adriatic.com**

Mail: ecim2018@balkan-adriatic.com

Phone: **+ 381 11 3625036**

Currencies and payments:

All payments will be effected in Serbian currency – dinar (RSD). The amount your payment card account will be charged for is obtained through the conversion of the price in Euro into Serbian dinar according to the current exchange rate of the Serbian National Bank. When charging your payment card, the same amount is converted into your local currency according to the exchange rate of credit card associations. As a result of this conversion there is a possibility of a slight difference from the original price stated in our web site. All prices are inclusive of VAT.

Charging fees for registration:

	Early registration		Standard registration		Registration on site	
	All days of congress	Per day	All days of congress	Per day	All days of congress	Per day
Physicians, Scientists, Regular	400 €	210 €	500 €	260 €	600 €	360 €

	Early registration		Standard registration		Registration on site	
	All days of congress	Per day	All days of congress	Per day	All days of congress	Per day
Physicians, Scientists, ESIM members	360 €	210 €	410 €	260 €	510 €	360 €

	Early registration		Standard registration		Registration on site	
	All days of congress	Per day	All days of congress	Per day	All days of congress	Per day
Students / other health care professionals	110 €		160 €		210 €	

All registrations will be charge in RSD based on actual fluctuation of currency exchange rate according to Banca Intesa weekly currency selling exchange rates. All Rates are inclusive of VAT (PDV)

Complaint and refund:

For any complaints, user should send claim for refund to official email address ecim2018@balkan-adriatic.com.

Claim for refund will be forwarded to congress board and will be considered within 8 days from the day claim has been received.

All late cancellation, which is less than 30 day prior to congress date, will be considered as no refundable.

In the case of returning funds to the buyer who previously paid with payment cards, in whole or in part, and regardless of the reason for the return, we are obliged to make a refund exclusively through VISA, EC / MC and Maestro payment method, which means that the bank will make a refund at the request of the seller funds at the expense of the card user

Refund is subject to fees which will be clearly stated in written form once board has confirmed the refund.

Protection of privacy data:

On behalf of Balkan-Adriatic, we commit to protecting privacy of all our customers. We collect only the necessary, basic information about customers / users and data necessary for operating and informing users in accordance with good business customs and in order to provide quality service. We give customers the option of choice including the ability to decide whether they want or not to be deleted from the mailing lists used for marketing campaigns. All customer / buyers data is strictly kept and available only to the employees to whom this information is necessary for doing business. All employees of [Balkan-Adriatic doo] (and business partners) are responsible for observing the protection principle privacy.

Protecting confidential transaction data:

When entering payment card information, confidential information is transmitted via public networks in protected (encrypted) form using SSL protocol and PKI system, as currently state-of-the-art cryptographic technologies.

The security of the data during the purchase is guaranteed by the payment card processor, Banca Intesa ad Belgrade, so the complete collection process is carried out on the bank's pages. None of the payment card information is available to our system in any moment.

Consent of purchase and conditions:

I confirm that previously chosen answers in registration form are correct and true and I agree that amount for participation in congress, as previously chosen in registration form, should be charged from credit card provided in payment form.

I also confirm that I have consent of payment card owner to use it as a mean of payment for participation in this congress.